Electronic Visit Verification

EVV is an app that will be accessed through your smartphone

What is EVV?

EVV is an electronic system that uses technology to verify that you, as the IRIS Participant are recieving your IRIS program service as outlined in your Individualized Supports and Services Plan. You will need to be connected to WIFI to access the app. If you do not have a smartphone, you will need to work with your fiscal employer agency to determine what equipment you will need to use EVV successfully.



The three fiscal employer agencies that support First Person Care Consultants IRIS participants, are known as GT Independence, Premier Financial Management Services, and Outreach Health

Each have their own different electronic system that your workers will use to clock in and out for shifts. Each EVV system is free to use, and your workers will only need to learn how to use the EVV system for your chosen fiscal employer agency.

Fiscal Employer Agencies

All non-live-in workers are required to use EVV as a part of their job

Who is Required to Use EVV?

Live-in IRIS workers are exempt from using EVV. The Wisconsin Department of Health Services defines a live-in worker as someone who permanently lives with you in the same residence or someone who permanently lives with you in a two residence dwelling, like a duplex. If your worker meets this criteria, please let your IRIS Consultant know so they can help you and your worker fill out the required paperwork and approve the exemption.



Your workers will still provide your services as contracted with EVV, but they will need to learn how to use the EVV system chosen by your fiscal employer agency to clock in and clock out for shifts.

The system will also track who is receiving services, who is providing the service, what service is being provided, where the service is being provided and the date the service was provided. Your workers will need to register for the EVV time entry system for your chosen fiscal employer agent. You and your worker will need to provide a valid email address to the fiscal employer agent, and your worker will then need to sign in to the EVV system. As the IRIS participant, it is your job to review and approve your worker's timesheets and to support your workers with learning how to use EVV. You can do this by ensuring that your workers have the information that they need to sign in to the EVV system for your fiscal employer agency, and review EVV requirements with your workers frequently.

IRIS Worker & Participant Requirements

